



	Quality Management System	File: ID 01
	<i>Req. 5 Leadership</i>	Rev. 00 of 10.03.2022
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AMBIMED Srl. operates in the areas of prevention, protection and safety alongside individuals and companies by providing health protection services on the go, on the road, at work, every day.

Core-business:

- Travel Medicine
- Business Travel Medicine
- Occupational Medicine
- Training Courses

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CERTIFICATION PURPOSE:

“Occupational and Business Travel Medicine Services.
Design and delivery of training courses in occupational health and safety and travel medicine.”

 <https://www.ambimed-group.com/>

VALUES: Competence, dynamism, reliability

MISSION: Putting customer health at the center, with commitment and passion

MANAGEMENT'S COMMITMENTS:

- Involve and raise awareness of the importance that everyone can have in performing their duties, reporting and resolving nonconformities through proposed mitigation actions
- Arrange the necessary resources in terms of human capital and equipment, necessary for the operation of processes
- Prevent any possible non-compliance, optimizing the management of processes in terms of efficiency and effectiveness, implementing risk management through the philosophy of "Risk Based Thinking"
- Operate in compliance with the legislation and regulations applicable to the company's products and processes by dialoguing with the Authorities and collaborating with Institutions, guaranteeing maximum fairness and transparency in relations and providing complete, reliable and clear information

GOALS:

- Ensure compliance with the qualitative, quantitative, time, economic, and safety requirements of its product and service offerings, in accordance with mandatory regulations, taking into the highest consideration the requests of all Stakeholders, and implementing nonconformity prevention logics;
- Implement and continuously improve the company's Management System, in accordance with the UNI EN ISO 9001:2015 standard,
- Ensure an adequate level of training and information to all personnel, with a view to Empowerment and Knowledge Management;
- Increasing Customer Satisfaction, ensuring compliance with the requirements made explicit by the customer and stakeholders from the point of view of quality, quantity, and work safety, as well as value for money of products and services, through a focus on the operational efficiency of the processes of design, implementation, delivery, and product support. In addition, greater emphasis and space will be given to visibility and communication through the development of effective internal and external information actions.